

# Kalawati College of Pharmacy

Bhikharpur, Karmoli, Sultanpur - 228121 Phone: 919415046485

Ref. No: KCP/PCI/1920\_004

Date: 03-08-19

## CIRCULAR

### **Sub: Constitution of Grievance Redressal Committee**

The Grievance Redressal Committee will have powers to receive complaints on issues mentioned in Para 2(f) of the UGC notification on the issue in 2012 & conduct an inquiry & recommend the necessary action to the college authorities as measures of grievance Redressal.

In exercise of powers vested in him by management, the committee is decided as following.

### **Student's Grievance Cell**

The Student's Grievance Cell desires to promote and maintain a conducive and unprejudiced educational environment. The objectives of Students Grievance Cell include the following:

- i. To support, those students who have been deprived of the services offered by the College, for which he/she is entitled.
- ii. To make officials of the College responsive, accountable and courteous in dealing with the students.
- iii. To ensure effective solution to the student's grievances with an impartial and fair approach.

The Cell enables a student to express feelings by initiating and pursuing the grievance procedure in accordance with the rules and regulations of the College. 'Student's Grievance Cell' enquires and analyses the nature and pattern of the grievances in a strictly confidential manner. Emphasis on procedural fairness has been given with a view to "the right to be heard and right to be treated without bias".

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### **Members of Student Grievance Cell:**

1. Dr. Mukesh Tiwari
2. Dr. Umesh Chandra Pandey - Principal
- 3 Mr.Ashok Pandey \_Administrative officer
4. Mr. Vikas kumar Verma - Lecturer
5. Mr.H.Mishra – Lecturer

(Manager)

For Kalawati College of Pharmacy

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